

The Shepherd's Center
Neighbors Caring For Neighbors
101 E Cedar Ridge Dr.
Cimarron, KS 67835

Date: February 11, 2021

Dear Families

We, at The Shepherd's Center, want you to know that we are doing everything we can to keep your loved ones safe during this COVID pandemic. Our main goal right now is to keep the COVID from spreading and coming into our resident's home. We will notify families as soon as we receive any new information in regard to their loved ones and/or the COVID pandemic. The staff is getting tested per county positivity rate, which currently it is at 2.9% which means we test once a month and they will continue to get tested depending on what the county positive rate is which ranges from once (1) month, once (1) a week, and/or twice (2) a week.

We have received additional regulations on the visitations according to CMS guidelines as I will share with you all. WE all do understand family's frustration but please understand that we have regulations that we have to follow whether we like them or not or whether we agree with them, it is what we must follow. Families can very much help in this situation by keeping themselves safe, do not come up if sick or positive with COVID-19 especially when you are not feeling sick, wear your mask, social distance, and follow our guidelines. With All of us working together by following the guideline we can get through this better. You may not realize that one (1) person can impact the whole facility, staff and residents. With all of us abiding by the guidelines it will help extremely by not making your loved one's quarantine, get tested, having the facility locked down for 28 days, and keeping other families from their loved one.

Window visits, patio visits, as weather permits are always accepted, as well as the **facetime, skype.**

Guidance/Indoor Visitation

Starting 2/22/2021

- Indoor visitations will be permitted in the residents' room only.
- They will be scheduled visits: 9am-11am, 1pm-3pm, and/or 6pm-8pm.
- Call up to the facility and LaTessa will oversee scheduling your visit.
- Please schedule your visit 24 hours in advance
- Upon your arrival, about 5 to 10 minutes, call and let us know you are on your way.
- Please go to the front (middle) entrance.
- Before entering the facility, you will be screened for signs and symptoms of COVID19 and temperature taken, once a week you will be rapid tested for COVID19.
- On Monday's from 9am-4pm we will have rapid testing for COVID19 for families. You **MUST** be here if you wish to visit that week.
- The Rapid test will cost \$10 per test for the Abbott BinaxNOW AG Card these will be administered as supplies last. The BD Veritor test will cost \$40 per test. You must pay cash/check at time of test.
- Copy of you results will be provided to you and you will need to bring the copy with you to the facility with every visit
- We will also provide personal protective equipment, as needed.
- Facemask is required and will need to be always worn while in the facility.
- You will be directed to go straight to their room and stay inside their room till the visit is over. If you need anything, we ask that you please **push the call light**, and we will come to you.
- There will be 2 visitors per resident at a time, once you leave that ends your visit for the day.
- No children under the age of 16 years are permitted.
- The Shepherd's Center staff **does** have the right to ask you to leave if you are not following our guidelines.

If we have to shut down due to family not following guidelines-CMS Mandates, we stay closed for 28 days.

Visitation Testing

The test we will use is a nasal swab, which takes 15 minutes to receive results. You will receive a paper form of your results. All results are required to report to KDHE, we will report those.

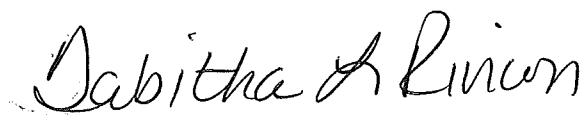
Keeping Families Updated

Please go to The Shepherd's Center Facebook and/or our website at www.theshepherdscenter.org, we will keep you posted on any updates. If your loved one does test positive, the nurse will call you personally.

If all goes well, we will re-open on February 22, 2021.

If you have any questions or concerns, Please feel free to talk to Kyra Hagerman, DON or myself at any time.

Thank you

A handwritten signature in black ink that reads "Tabitha Rincon". The signature is written in a cursive style with a large initial 'T' and a decorative flourish at the end.

Tabitha Rincon

Administrator